Fancort’s Policy is to simply return the parts to the sender. We do not have the ability to determine if any parts are dummies, active or not. Fancort does not have an export license for these parts and makes no case to ship them to any other parties other than where we have documented proof where they came from. In addition, due to ITAR regulations and limitations we cannot ship these parts internationally.

There are two potential issues for the return of samples:

1. Fancort always requests 2-3 samples because it is possible that the tool will damage and/or miss-form the parts during setup. While we have an excellent track record, some or all of the samples may be good and or bad after we are finished with them.

2. The other issue is returning the formed parts to you in a formed configuration. You will need to purchase a special shipping tray to hold the parts to protect them. Please note that sample test parts may be formed properly, or be damaged and/or unusable; their purpose is to validate the tooling for the customer’s use.

If you need a quote for shipping trays, please contact Lee Boki lboki@fancort.com or Michael Bachman mbachman@fancort.com.

At Fancort we take the ITAR regulations and the law seriously. Please understand that we work this way in all countries and with all sales agents and distributors.

Please contact me if you have any questions or concerns rantonelli@fancort.com.